



# QUESTION & ANSWER

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**Exam : Health Cloud Accredited Professional**

**Title : Salesforce Health Cloud Accredited Professional**

**Version : DEMO**

1.If a Health Cloud administrator wanted to consume the content of an HL7 v2 – Simple Application message, which step would they need to take?

- A. Do Nothing – Health Cloud works out of the box with native HL7 message
- B. Use salesforce Connect
- C. Write a custom apex class to consume parse and store a native HL7 message
- D. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

**Answer: D**

**Explanation:**

Health Cloud does not support native HL7 messages out of the box, so option A is incorrect. Option B is also incorrect, because Salesforce Connect is not designed to handle HL7 messages. Option C is possible, but it would require a lot of custom code and maintenance, and it is not recommended by Salesforce. Option D is the best option, because it uses an external HL7 broker/engine to convert the HL7 message into JSON, which can be easily consumed by Health Cloud using the standard REST API or the Health Cloud Data Loader<sup>12</sup>.

2.Which resource within health cloud facilitates the easy exchange of data between Health Cloud and the client Electronic Medical Records

- A. Health Cloud has a built in HL7 integration Engine
- B. Health cloud has prebuilt connections for the top ten EMR's
- C. Health cloud has a lightning component button automatically configured to 'Export to EMR'
- D. Health cloud has published data mappings from commonly used HL7 message to the Health Cloud data model

**Answer: D**

**Explanation:**

Health Cloud does not have a built-in HL7 integration engine, so option A is incorrect. Option B is also incorrect, because Health Cloud does not have prebuilt connections for any EMRs. Option C is incorrect, because there is no such lightning component button automatically configured to export to EMR. Option D is correct, because Health Cloud provides data mappings from commonly used HL7 messages (such as ADT, ORU, and RDE) to the Health Cloud data model, which can help developers and integrators map the data from external systems to Health Cloud objects and fields<sup>12</sup>.

3.What is the latest FHIR model aligned to Health Cloud?

- A. V5
- B. V4
- C. V3
- D. V1

**Answer: B**

**Explanation:**

FHIR (Fast Healthcare Interoperability Resources) is a standard for exchanging healthcare information electronically. FHIR V4 is the latest version of FHIR, and it is aligned with Health Cloud<sup>3</sup>. Option A is incorrect, because there is no FHIR V5 yet. Option C is incorrect, because FHIR V3 is an older version of FHIR that is not aligned with Health Cloud. Option D is incorrect, because FHIR V1 is also an older version of FHIR that is not aligned with Health Cloud.

4. When bringing in the Business identifier for patient record from external system like EHRs, which entity is most suitable to hold that information in Health cloud?

- A. SourceSystemIdentifier
- B. Contacts
- C. Account
- D. Identifier

**Answer:** A

**Explanation:**

SourceSystemIdentifier is a custom object in Health Cloud that stores the business identifier for patient records from external systems like EHRs<sup>3</sup>. Option B is incorrect, because Contact is a standard object in Salesforce that stores the personal information of patients or members. Option C is incorrect, because Account is a standard object in Salesforce that stores the organizational information of providers or payers. Option D is incorrect, because Identifier is a field on the EhrPatient object in Health Cloud that stores the unique identifier for patient records within Health Cloud<sup>3</sup>.

5. Which two interoperability standards are supported by Salesforce to facilitate the exchange of health data? (Choose two)?

- A. EDI ANSI X12 - Recall Concept/Remainder 2
- B. FHIR V4 (Fast Healthcare interoperability Resources)
- C. The Direct Standard
- D. HL7 V2 - Simple Application<sup>3</sup> – Apply to real world/Analyze / Evaluate (Health Level Seven)
- E. DICOM (Digital Imaging and communications In Medicine)

**Answer:** B, D

**Explanation:**

FHIR V4 and HL7 V2 are two interoperability standards that are supported by Salesforce to facilitate the exchange of health data<sup>32</sup>. Option A is incorrect, because EDI ANSI X12 is a standard for exchanging business transactions, not health data. Option C is incorrect, because The Direct Standard is a standard for secure email communication, not health data. Option E is incorrect, because DICOM (Digital Imaging and Communications in Medicine) is a standard for storing and transmitting medical images, not health data.